



## ActiveKEY Battery Tips

Please read the following tips to get the most out of your ActiveKEY's battery and make sure your ActiveKEY is ready to go whenever you need it.

The ActiveKEY doesn't need a cradle to update — it updates automatically through a cell signal — but the ActiveKEY still needs to be plugged in to power to keep its battery charged.

- When you first receive your ActiveKEY, take it home and plug it in using the provided wall charger overnight to give it a full charge.
- If the battery becomes completely drained, a full charge takes approximately 8 hours.
- When you turn on your ActiveKEY, the battery level in your key is displayed on the screen. Keep an eye on the battery level when using your ActiveKEY and charge it when it gets low. The ActiveKEY will give you a low battery warning and buzz tones when the battery gets low.
- An ActiveKEY with a full charge should work without having to charge it for about 3 days.
- You can conserve battery by turning the radio off in the ActiveKEY. To turn the radio off, first press the On/Off button on the ActiveKEY to turn the key on. Then press and hold the On/Off button for 10 seconds or until the key says RADIO IS TURNED OFF. The next time you turn on your ActiveKEY, press 1 to turn the radio on. *Please note:* With the radio in the ActiveKEY off, you will not receive messages or showing notifications. For information about sending text showing alerts to your cell phone, please call 877-699-6787.
- Consider a car charger: You can leave your ActiveKEY in your car plugged in to a car charger when you're not using it. Your ActiveKEY will be on hand and ready to go whenever you need it. *Note:* Most vehicles only charge the ActiveKEY while the vehicle ignition is on. You can tell if your ActiveKEY is charging when the display will reads CHARGING and shows the current battery level in the key.
- Use only the provided wall charger or optional car charger. Using any other charger will void the warranty on your ActiveKEY and may damage your ActiveKEY. *Note:* Connecting your ActiveKEY to your computer with the USB cable will not adequately charge your key. Most computers do not pass enough charge through the USB cable to offset a cellular radio's consumption.
- Temperature extremes can affect battery performance. If the ActiveKEY is below 0° C (32° F) or above 40° C (104° F), it will not charge. During very cold or hot times of the year, bring your ActiveKEY in from your car at night and between showings.

