



# What You Need to Know About the RMLS™ SentiLock Conversion ...if you use your Supra Key in more than one MLS

Some RMLS™ subscribers have their Supra keys programmed to access lockboxes for Willamette Valley MLS, Northwest MLS, or other regional MLS providers in addition to RMLS™. Due to our upcoming switch to SentiLock, RMLS™ will no longer be able to cooperate keys with these organizations.

## What does that mean for you?

Find the statement that best fits your situation below for details.

### I use an ActiveKey obtained through RMLS™:

- Bring your ActiveKey and any RMLS™ iBoxes you own to a conversion event.
- At the conversion you will receive one SentiLock lockbox per RMLS™ iBox returned (all boxes must be registered to you), as well as a new SentiCard® and card readers.
- You will need to obtain a new Supra key through the other MLS if you wish to continue accessing listings that use their lockboxes.



### I use eKey software on my phone and obtained my key through RMLS™:

- Bring any RMLS™ iBoxes you own to a conversion event.
- At the conversion you will receive one SentiLock lockbox per RMLS™ iBox returned (all boxes must be registered to you), as well as a new SentiCard® and card readers.
- You will need to obtain a new Supra Key serial number, or ActiveKey/DisplayKey through the other MLS if you wish to continue accessing listings that use their lockboxes.

### I use a Supra key (any type) and obtained my key through another MLS:

- Bring any RMLS™ iBoxes you own to a conversion event.
- At the conversion you will receive one SentiLock lockbox per RMLS™ iBox returned (all boxes must be registered to you), as well as a new SentiCard® and card readers. **If you want to convert your RMLS™ Supra iBoxes to work with your other MLS instead of exchanging for SentiLock boxes, you will need to bring them in to an RMLS™ office to be deprogrammed.**
- You may also elect to receive a new SentiCard®, if you wish to continue accessing RMLS™ lockboxes. There will be no activation fee for a SentiCard® if you pick it up at a conversion event or arrange an alternate conversion at an RMLS™ office by January 10, 2014.
- You will need to keep your Supra Key for access to lockboxes in your other MLS system.



## Give the new SentiLock system a try!

For keys issued by RMLS™, we will apply a \$22 credit for SentiLock key fees to your bill issued December 1, 2013, if you have converted by November 27th. If you have a Supra key issued by another MLS, you will *not be charged for trying the SentiLock system* until the first quarter of 2014.

